## Salary Survey Report Beirut March 2008

## Prepared for: American Chamber of Commerce


New York • Manila • Umes • Annapolis • Riga
I. Average gross midpoint compensation by Birches Group Grade

Beirut, Lebanon, March, 2008


The above chart is designed to provide a summary overview of the survey results. Birches Group survey benchmark jobs are classified into 14 distinct levels or grades. This chart shows the average gross midpoint compensation for all the grades matched in this survey. The gross compensation values displayed in this chart include base salary, fixed cash allowances, variable cash and in-kind benefits, but exclude a valuation of pension and medical plans. All salary-related data in this report has been proportionately adjusted for a workweek of 40 hours.

This summary report has been made available free of charge exclusively for AmCham members. More detailed reports are available to survey participants and data subscribers. To learn more, contact Birches Group at amchamsurveys@birchesgroup.com.
II. Market Positions for Benchmark Jobs

| Grade | Title | \% Job <br> Matches | Min/ <br> Max | 50th Percentile | 75th Percentile | Market Mean |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11 | Manager/Authoritative Specialist | 53\% | Min <br> Max | $\begin{aligned} & \hline 58,971,202 \\ & 96,518,330 \end{aligned}$ | $\begin{aligned} & 106,325,000 \\ & 171,317,142 \end{aligned}$ | $\begin{array}{r} \hline 73,699,557 \\ 120,075,608 \end{array}$ |
| 10 | Sr. Working Level Professional | 60\% | Min <br> Max | $\begin{aligned} & \hline 43,926,953 \\ & 85,599,625 \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 66,603,280 \\ 100,304,280 \\ \hline \end{array}$ | $\begin{aligned} & \hline 55,453,617 \\ & 92,581,478 \\ & \hline \end{aligned}$ |
| 9 | Working Level Professional | 80\% | Min <br> Max | $\begin{aligned} & \hline 60,211,780 \\ & 90,223,428 \\ & \hline \end{aligned}$ | $\begin{array}{r} \hline 72,302,406 \\ 122,002,871 \\ \hline \end{array}$ | $\begin{aligned} & \hline 57,082,925 \\ & 95,691,513 \\ & \hline \end{aligned}$ |
| 8 | Entry Level Professional | 67\% | Min <br> Max | $\begin{aligned} & 49,746,277 \\ & 68,578,239 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 61,130,891 \\ & 96,052,945 \\ & \hline \end{aligned}$ | $\begin{aligned} & 48,834,757 \\ & 73,156,848 \\ & \hline \end{aligned}$ |
| 7 | Sr. Service Provider | 80\% | Min <br> Max | $\begin{aligned} & \hline 41,488,065 \\ & 57,942,052 \\ & \hline \end{aligned}$ | $\begin{aligned} & 51,414,542 \\ & 83,552,450 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 44,216,531 \\ & 66,080,896 \\ & \hline \end{aligned}$ |
| 6 | Specialized Service Provider | 67\% | Min <br> Max | $\begin{aligned} & 26,407,952 \\ & 54,993,352 \end{aligned}$ | $\begin{aligned} & 44,257,412 \\ & 66,919,071 \end{aligned}$ | $\begin{aligned} & \hline 31,790,045 \\ & 53,927,693 \end{aligned}$ |
| 5 | Process Support Assistant | 67\% | Min <br> Max | $\begin{aligned} & \hline 32,147,371 \\ & 54,229,585 \end{aligned}$ | $\begin{aligned} & \hline 39,430,694 \\ & 63,570,250 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 32,005,004 \\ & 54,472,195 \\ & \hline \end{aligned}$ |
| 4 | Support Assistant | 73\% | Min <br> Max | $\begin{aligned} & \hline 26,495,000 \\ & 41,959,250 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 30,979,748 \\ & 47,778,875 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 24,674,120 \\ & 38,450,833 \end{aligned}$ |
| 3 | Basic Information/ Service Assistant | 73\% | Min <br> Max | $\begin{aligned} & \hline 22,256,989 \\ & 35,186,675 \end{aligned}$ | $\begin{aligned} & \hline 26,235,949 \\ & 39,846,061 \end{aligned}$ | $\begin{aligned} & \hline 20,833,933 \\ & 33,801,154 \\ & \hline \end{aligned}$ |

The minimum and maximum values displayed above represent total compensation including the minimum or hiring rate salary and maximum attainable salary per job respectively.
III. Thumbnail Job Descriptions for Benchmark Jobs

| Grade | Title |  |
| :--- | :--- | :--- |
| 13 | Director | Programme leadership; integrates substantive specializations into <br> coordinated service platform, devises ground-breaking initiatives which <br> advance the organizations reputation, develops and manages institutional <br> relationships. Advocacy to advance broad programme/organizational <br> objectives, building consensus and inspiring others to form alliances for <br> concerted actions. Organizational structure is flat with high degree of <br> operational and policy delegation for substantive areas. Decision making <br> on programme priorities and policy initiatives is shared. Effective resource <br> management, innovative policy development/service delivery. Results <br> affect delivery of multiple, integrated, or diverse but crucial programmes or <br> functional areas, or the effectiveness of a wide range of organization <br> activities and commitments to constituents. Actions establish corporate <br> standards. |
| 12 | Manager/Renowned <br> Expert | Integrates substantive specializations into coordinated service platform, <br> innovates new approaches, advocate/champion of service/programme. <br> Scope broad and depth considerable. Substantial intricacy, high pace and <br> variety, with competitive and conflicting demands. Managerial focus is <br> primarily concentrated on facilitation and coordination. Advocacy and <br> promotion requiring empathy and the capacity to assimilate diverse <br> perspectives.[cont.] |

III. Thumbnail Job Descriptions for Benchmark Jobs (cont.)

| 12 | Manager/Renowned <br> Expert <br> (cont.) | Collaborators, counterparts and service providers in functional <br> area both in and outside of the organization. Results affect overall <br> execution of programmes or functional areas and the reputation <br> and success of teams. Actions build corporate standards. |
| :--- | :--- | :--- |
| 11 | Manager/Authoritative <br> Specialist | Supervise project teams and ensure effective integration of project <br> activities with overall business/programme objectives; secure <br> cooperation and support from external partners and clients; advise <br> senior management on business/programme objectives; <br> recommend new business/programme modalities and concepts. |
| 10 | Sr. Working Level <br> Professional | Guide business/programme development across related project <br> areas; assess project effectiveness and recommend new <br> initiatives; advise management on systems and procedures. |
| 9 | Working Level <br> Professional | Develop proposals and manage independently; provide <br> professional advice within a defined subject or <br> business/programme area; recommend business/programme <br> initiatives and priorities; assess effectiveness of <br> business/programme, systems and procedures. |
| 8 Entry Level | Basic analytical tasks in support of project management; compile <br> Professional <br> and research background information; summarize data and assess <br> trends; work closely with senior level executive. |  |
| 7Sr. Service <br> Provider | Oversees provision of integrated platform across a range of <br> services, assesses of service delivery quality against needs, <br> anticipates delivery challenges to ensure service continuity. |  |
| 6 | Specialized Service <br> Provider | Provides multiple services that support comprehensive platform. <br> Monitors and reports on overall provision of services to target <br> population. |
| 5 | Process Support <br> Assistant | Subject specialized support requiring comparative evaluation of <br> specific service needs against established rules and procedures. |
| 4 | Support <br> Assistant | Provides support in a specific area of service requiring <br> understanding of subject specific rules and procedures which <br> guide service delivery. |
| 3 | Basic Information/ <br> Service Assistant | Organizes information in support of basic information storage and <br> retrieval systems. |

IV. Survey Participants

1 Australian Embassy
2 Cadbury Adams
3 Catholic Relief Services
4 Council for Development and Reconstructi
5 Embassy of Canada
6 Embassy of the Netherlands
7 Embassy of the United States
8 European Union
9 Masterpak Indevco Group
10 MTC Touch / Zain
11 Pfizer

12 Sanofi-Aventis
13 United Nations
14 Western Union
15 World Bank

